



Refunds Policy

Skate Canada fees (your insurance) are non-refundable – no exceptions. Ice fee refunds will be issued in the form of ice credits with the exception noted below.

Requests of ice credits for skating registration fees (minus Skate Canada fees) may only be reimbursed due to medical reasons (ie. prolonged or serious illness, significant injury). The request must be made in writing to the Langley Skating Club Board of Directors and must be accompanied by a **SIGNED doctor's note**. The skater must have missed a minimum of 5 consecutive registered days. The written request for refund must be made within 30 days of the first missed session. If the refund is approved a \$25 administration fee will be applied and the refund will be calculated based on the date indicated in the doctor's note and only until any level of participation in programming is resumed. A monetary refund may be issued if the skater's injury or illness prevents the skater from returning for the remainder of the registered, skating season.

Refunds will not be issued if a skater chooses to withdraw from a skating session(s).

Canskate: Refunds must be requested in email to the registrar. Refunds will be prorated from the day of the request, less Skate Canada fee insurance and less a \$25 administrative fee per participant.